

East Rio Hondo Water Supply Corporation

P.O. Box 621 * 206 Industrial Parkway * Rio Hondo, Texas 78583

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"This Institution is an Equal Opportunity Employer and Provider"

August 9, 2024

Attn: East Rio Hondo Water Supply Corporation Wholesale Customer

East Rio Hondo Water Supply Corporation (ERHWSC) PWS ID#0310096, ERHWSC Arroyo City PWS ID#0310031, and ERHWSC North Cameron Regional Water Treatment Plant PWS ID#0310152 will be converting to **free chlorine** disinfection on September 1, 2024 at 6:00 AM and continuing through September 30, 2024. On October 1, 2024 at 6:00 AM ERHWSC, ERHWSC Arroyo City, and North Cameron Regional WTP will revert back to **chloramine** as its primary disinfection.

During this period, you may experience taste and odor changes associated with this type of temporary disinfectant conversion.

Public water systems are required to properly disinfect their water and maintain an adequate disinfectant residual in the distribution system. Chloramine, free chlorine combined with ammonia, is widely used as a disinfectant because it persists for long periods while also limiting the formation of disinfection by-product contaminants. Prolonged use of chloramine coupled with other factors that can affect water quality, such as high temperatures or stagnation of water, may result in the growth and/or persistence of organic matter within the pipes of the distribution system, which may hinder the ability to maintain an adequate disinfectant residual. A temporary conversion to free chlorine, partnered with flushing activities, helps to rid distribution pipes of this organic matter and improve the quality of your water overall

If you have any questions or concerns my contact information is listed below.

Sincerely,

Eric L. Haydon
Operations Manager
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